

# Tile Flooring Owner Maintenance

## Responsibility toward your investment

- ❖ Regularly vacuum or dust your floor. Daily for owners with children and pets, and less frequently for adult only owners.
- ❖ Use mats at entrances to trap moisture and grit which otherwise can damage & prematurely wear the surface - clean regularly. Avoid latex or rubber back mats as they can cause discoloration.
- ❖ Periodically clean the floor using mop and spray cleaner combination packages we stock in the store. Be careful if using “grocery store” spray & mop products as they may not meet the requirements for your floor. Avoid soap-based products.
- ❖ Felt floor protectors must be installed on furniture legs to prevent furniture from scratching the floor. These must be replaced annually, as they become compressed and hard or dirty.
- ❖ Wipe up spills promptly, using absorbent cloth or paper towel.
- ❖ Avoid wearing stiletto-heeled shoes or using caster wheeled chairs on the floor as they can cause indentation and premature wear.
- ❖ If “cleaning services” are employed to clean, ensure proper instruction is given as above – monitor their activities. Do Not expect them to know what to do.
- ❖ Heavier traffic and high moisture areas may require grout sealing. The frequency of re-sealing depends on the amount of traffic and usage.
- ❖ Do Not clean your floor with bleach as it may cause discoloration of grout or grout breakdown.
- ❖ Grout haze is common and should be easily cleaned up with a mild tile cleaning solution.
- ❖ Tile floors can become slippery when they are wet. Please allow the floor to dry before resuming foot traffic.